

GETTING STARTED

with the
Locklizard Safeguard Viewer

This document will provide a quick & easy guide on how to install, register and use the Safeguard Viewer to open documents from your publisher.

The **Locklizard Safeguard Viewer** is a Digital Rights Management (DRM) software used to register LLV user licenses and open proprietary PDC documents. It enables users to open and view DRM protected documents from their publisher.

NOTE: The Safeguard Viewer is available for Windows, Mac OS, iOS and Android.

In order to start viewing documents, you'll need to have the PDC files (distributed by the publisher), install the Safeguard Viewer and register a valid user license (sent to you by the publisher) - please see **page 2**.

When opening a document, you might see some features that are unavailable or limited (prints, views), custom watermarks, expiry dates, etc. These are all set-up by the publisher of the document, and each document may have different settings applied. The publisher is the only one who knows the exact settings used and who can modify them.

The document(s) may be sent to you directly, may be available on the publisher's website, available for download from an online repository, etc. It is up to the publisher to decide on the method they distribute their documents and the security settings applied to each of them.

NOTE: By default, user licenses have only **ONE** activation available.

This means you can register and open documents on **ONLY ONE** device (though some publishers may offer more). So, it is recommended to install and register on the machine you are most likely to view those documents with.

1. INSTALLATION

Depending on your device and Operating System (OS), you will need to choose the correct Safeguard Viewer version to install from here:

https://www.locklizard.com/download_pdf_viewers/

When you open the page, the “Select Operating System” tab will automatically reflect the OS you’re using, but in case it’s not simply click on your OS icon directly.

NOTE: If you’re using Mac OS, please download and install the Mac OS version of the Safeguard Viewer, NOT the iOS one.

Click the **DOWNLOAD** button and save the Safeguard Viewer setup file to an easily accessible location (e.g. your Desktop). Then, proceed to the location where you saved the setup file and double-click it to start the installation wizard, then follow it until completion.

If you are on a mobile phone or tablet, the Download button will direct you to the application page for your OS. Simply install the Safeguard Viewer like any other app.

NOTE: We also recommend downloading the **Safeguard Viewer manual**, for future reference.

2. REGISTRATION

Now that you have installed the Safeguard Viewer, you need to **register the LLV license** sent to you by the publisher. In the email you received you should see a link to download the license (sometimes it may also be attached to the email).

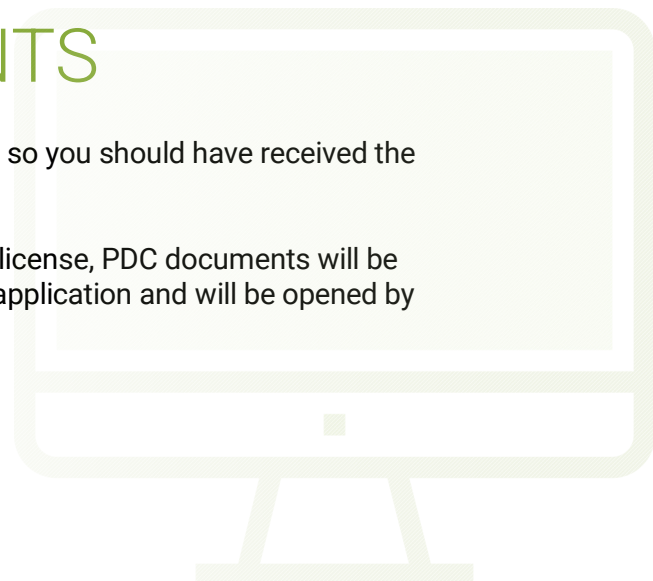
Click the link to the license, then save the file to an easily accessible location (e.g. your Desktop; on a mobile phone or tablet, the license will be saved to your Downloads folder).

Proceed to the location where you saved the license file and **double-click it / tap it** in order to register your unique license.

3. OPENING DOCUMENTS

Your publisher is in charge of distributing documents, so you should have received the PDC document(s) from them, or a download link.

Once you install the Safeguard Viewer and register a license, PDC documents will be associated automatically with the Safeguard Viewer application and will be opened by the application directly.



F.A.Q.

Q: Where is the license email? (I didn't get a license email.)

A: Please check your Spam / Junk folder for the license email, just in case it ended up there.

Q: I want to open a PDC document but I don't have a license.

A: Please contact the publisher of the document directly and inquire about a license, they are the only ones who can provide it.

Q: How can I print my document? The option is greyed out.

A: Printing may be disabled or restricted for that document. You will need to contact the publisher of the document and check if they offer this feature for that document.

Q: How can I view documents if I can't install software on my device?

A: Please check with the publisher if they also offer the document via the **Safeguard Web Viewer**, a browser-based alternative.

Q: Is there a version of the Safeguard Viewer for Linux?

A: The Safeguard Viewer is only available for **Windows, Mac OS, iOS and Android**.

Q: I need to switch devices / open documents on another device, can I register my license again?

A: Normally, all user licenses come with **1 activation**, which can't be re-used on a different device. Please check with your publisher in regards to your unique license and what steps to take.

Q: I am getting an error message, what can I do?

A: All error messages and their recommended fixes are explained on the Safeguard Knowledgebase, available here: <https://kb.locklizard.com/>. You can also contact your publisher, via the support address in the license email you received.

